Safeguarding Policy Statement

Developing positive relationships with our Service Users is a core value in Epilepsy Ireland. Our staff understand that the very foundation on which such relationships are built is based on respect for, and dignity of, each individual. We have a philosophy of ensuring that our services are person centred and meet the needs of each individual. We support service users to advocate for their rights in society.

Abuse is a violation of that relationship and of an individual’s human and civil rights. The staff and volunteers in Epilepsy Ireland are committed to practices which promote the welfare of all our service users, uphold their rights and safeguard them from harm.

We are committed to promoting an atmosphere of inclusion, openness and transparency and greatly welcome feedback from the people who use our services, their families, carers, our staff and volunteers so that we can continue to try to improve our services.

We will strive to safeguard those who use our services by adhering to the Epilepsy Ireland Policy – *Safeguarding Vulnerable Persons* – and the HSE Safeguarding Policy – *Safeguarding Vulnerable Persons at Risk of Abuse – National Policy and Procedures*.

You may contact us if you have any concerns that you or another adult you know is being or has been abused. If you would like a copy of our Safeguarding Vulnerable Adults Policy & Procedures please contact any member of staff.

The Designated Officer for Epilepsy Ireland is Wendy Crampton (Director of Services) at (01) 455 7500.

If you wish to make an external complaint about abuse you may also contact HSE services directly via the HSE complaints process – contact 1850 24 1850