Can we keep what you tell us confidential?

Epilepsy Ireland offers you the opportunity to share your personal information with us and we hope that we can build a relationship of trust to support you with you or your family member with their epilepsy and offer you a supportive service.

We appreciate that by keeping what you tell us confidential, we are valuing your rights and integrity. As much as is possible, we keep information about you confidential within the organisation.

However, sometimes this is not always possible. There are times that we will share your information outside of the organisation. This will be:

- If you tell us that you are a danger to yourself (feeling suicidal) or to other people (planning to harm another person) we will contact someone to help you.

- If a criminal act has occurred or is about to occur we will contact the Gardai.

- If you tell us about a child or vulnerable adult who is experiencing or is at risk of experiencing abuse, or where abuse occurred in the past, we will follow HSE Children First and HSE Safeguarding Vulnerable Adults procedures and contact the HSE and/or the Gardai as required.

- If we are contacted by subpoena (a court order) and asked for information by legal obligation we must provide this.

- If you require an immediate medical intervention and we have medical information relating to you, we will provide the ambulance service with this information.

Otherwise, we will share your information with other services only with your consent, for example if we are discussing your situation on your behalf with a medical professional or another relevant service.